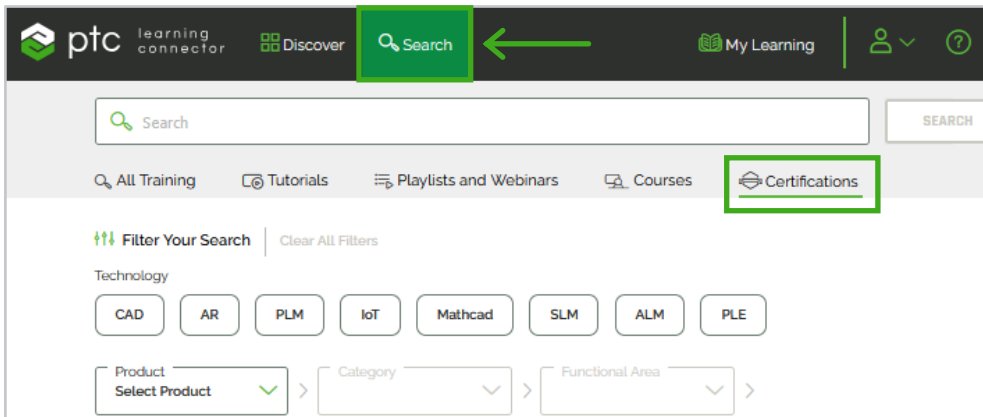
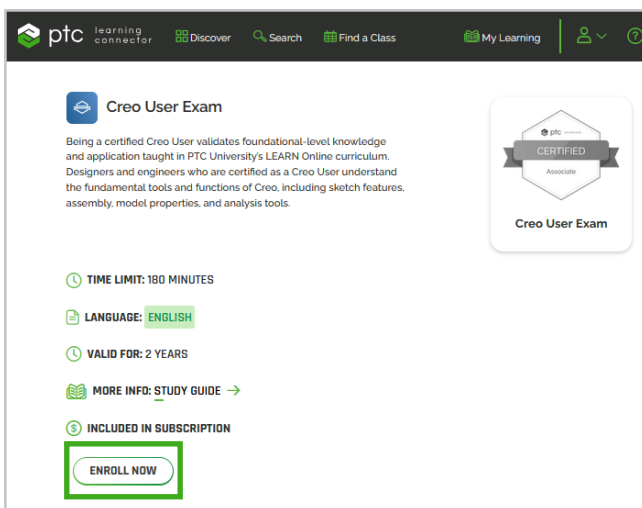


How to Enroll in a Certification Exam

- 1) Sign in to [PTC Learning Connector](#) with your PTC eSupport account.
- 2) To view certification exams, click [Search](#) at the top of the page.



- 3) Click **Certifications**.
- 4) Select the certification exam you wish to take.
- 5) Click **ENROLL NOW**.

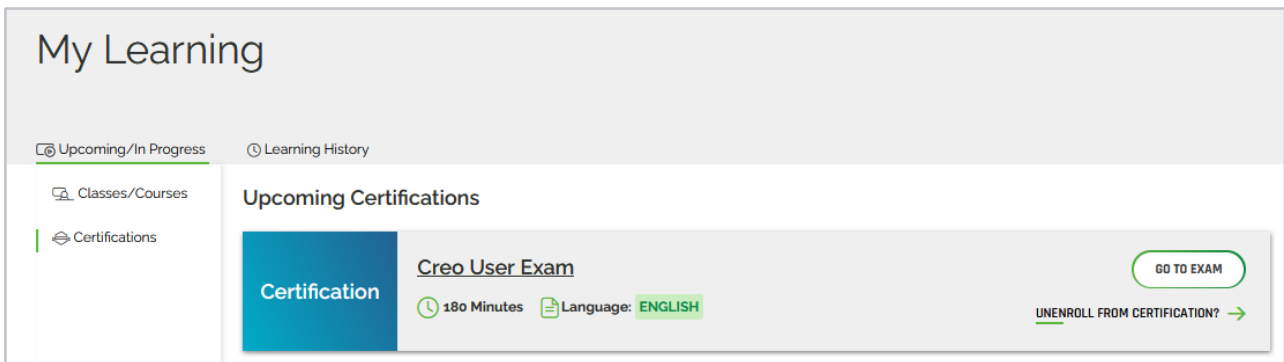


- 6) Click [My Learning](#) next to your name.
- 7) Click **Upcoming** and **Certification** to view your enrollment.
- 8) Select the certification exam and click **GO TO EXAM** to start the exam.

How to Enroll in a Certification Exam

Confirm Your Enrollment

The certification exam will be added to your [My Learning](#) page, and you will receive a registration confirmation email.



The screenshot shows the 'My Learning' interface. On the left, there is a sidebar with 'Upcoming/In Progress' and 'Learning History' tabs. Below these, there are links for 'Classes/Courses' and 'Certifications'. The 'Certifications' link is highlighted. The main content area is titled 'Upcoming Certifications' and features a blue box labeled 'Certification'. To the right of this box, the details for the 'Creo User Exam' are displayed: '180 Minutes' and 'Language: ENGLISH'. A green button labeled 'GO TO EXAM' is positioned to the right of the exam details. Below the button, there is a link that says 'UNENROLL FROM CERTIFICATION?' followed by a right-pointing arrow.

Note:

- Once you click **GO TO EXAM**, you cannot unenroll from the certification exam.
- Once you launch the exam, the three-hour time block begins and cannot be paused.
- You must score 80% or higher to pass the exam.
- If you fail the certification exam, you will need to reenroll by following the same steps shown on the previous page.
- The exam will submit automatically three hours after launching.
- If you take a Windchill class or exam and experience an issue connecting to the Windchill virtual machine, we recommend reviewing this document [here](#).

For questions or assistance, please contact trainingcentral@ptc.com.