

How to Enroll in a Certification Exam



日本語

- 1) Sign in to [PTC Learning Connector](#) with your PTC eSupport account.
- 2) To view certification exams, click **Search** at the top of the page.

The screenshot shows the PTC Learning Connector interface. At the top, there is a navigation bar with the ptc logo, a 'Discover' button, a search bar with a magnifying glass icon, a 'My Learning' button, a user profile icon, and a help icon. Below the search bar is a search input field with a magnifying glass icon and a 'SEARCH' button. Underneath the search bar are several navigation links: 'All Training', 'Tutorials', 'Playlists and Webinars', 'Courses', and 'Certifications'. The 'Certifications' link is highlighted with a green box and a green arrow pointing to it from the left. Below these links are filter options: 'Filter Your Search' (with 'Clear All Filters'), 'Technology' (with buttons for CAD, AR, PLM, IoT, Mathcad, SLM, ALM, and PLE), and dropdown menus for 'Product' (with 'Select Product' and a dropdown arrow), 'Category' (with a dropdown arrow), and 'Functional Area' (with a dropdown arrow). A large green arrow on the left side of the screenshot points to the 'Certifications' link.

- 3) Click **Certifications**.
- 4) Select the certification exam you wish to take.
- 5) Click **ENROLL NOW**.

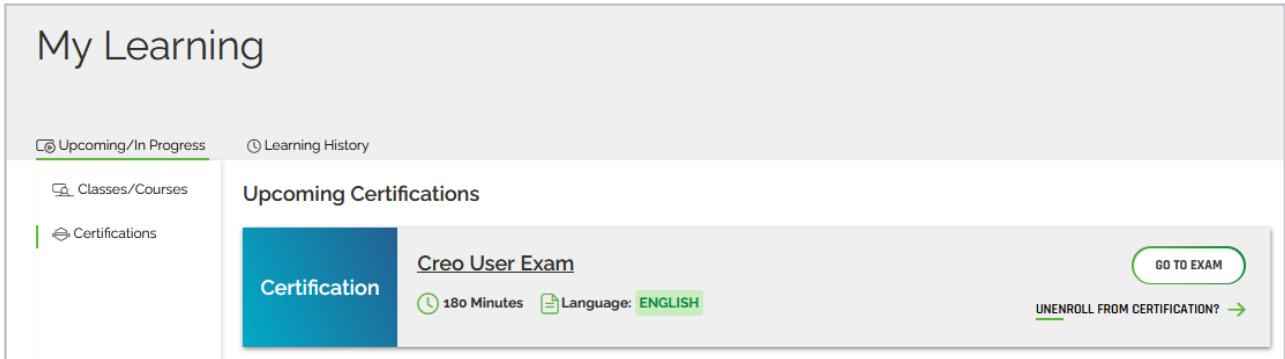
The screenshot shows a detailed view of a certification exam. At the top, there is a navigation bar with the ptc logo, a 'Discover' button, a search bar with a magnifying glass icon, a 'Find a Class' button, a 'My Learning' button, a user profile icon, and a help icon. Below the navigation bar, the title 'Creo User Exam' is displayed, along with a brief description: 'Being a certified Creo User validates foundational-level knowledge and application taught in PTC University's LEARN Online curriculum. Designers and engineers who are certified as a Creo User understand the fundamental tools and functions of Creo, including sketch features, assembly, model properties, and analysis tools.' To the right of the description is a badge with the text 'CERTIFIED Associate' and 'Creo User Exam'. Below the description, there are several informational cards: 'TIME LIMIT: 180 MINUTES', 'LANGUAGE: ENGLISH', 'VALID FOR: 2 YEARS', 'MORE INFO: STUDY GUIDE →', 'INCLUDED IN SUBSCRIPTION', and a large green 'ENROLL NOW' button.

- 6) Click **My Learning** next to your name.
- 7) Click **Upcoming** and **Certification** to view your enrollment.
- 8) Select the certification exam and click **GO TO EXAM** to start the exam.

How to Enroll in a Certification Exam

Confirm Your Enrollment

The certification exam will be added to your [My Learning](#) page, and you will receive a registration confirmation email.



The screenshot shows the 'My Learning' page with the 'Upcoming/In Progress' tab selected. Under 'Upcoming Certifications', there is a card for the 'Creo User Exam'. The card includes the exam name, a 180 Minutes duration indicator, a Language: ENGLISH option, a 'GO TO EXAM' button, and a 'UNENROLL FROM CERTIFICATION?' link.

Note:

- Once you click **GO TO EXAM**, you cannot unenroll from the certification exam.
- Once you launch the exam, the three-hour time block begins and cannot be paused.
- You must score 80% or higher to pass the exam.
- If you fail the certification exam, you will need to reenroll by following the same steps shown on the previous page.
- The exam will submit automatically three hours after launching.
- If you take a Windchill class or exam and experience an issue connecting to the Windchill virtual machine, we recommend reviewing this document [here](#).

For questions or assistance, please contact trainingcentral@ptc.com.