

Once you begin the exam, you will have three hours to complete it. After the time has elapsed, the exam will be submitted automatically, whether it is completed or not.

If you take a Windchill exam and experience an issue connecting to the Windchill virtual machine, we recommend reviewing this document [here](#).

If you fail the exam, we recommend reviewing the exam study guide and retaking any classes included in that functional area of the curriculum.

Once you are ready to retake the exam, please search for the exam [here](#) and reenroll.

You must score 80% or higher to pass the exam.

Certifications are valid for two years.

You can, however, attempt an exam to renew your certification as early as 18 months after you successfully passed.

You can access your exam results on the My Learning page of [PTC Learning Connector](#).

For questions or assistance, please contact trainingcentral@ptc.com.